

# JSOC's Lesson's Learned and Remedial Action Program

The best lesson is the one you don't have to learn...prevention is better than remediation.

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## **Purpose**

Provide a brief description of JSOC's Lesson's Learned and Remedial Action Program (L2/R), showing how we strive to get ahead of potential issues

We strive to demonstrate the value of our program - as a means of saving lives on the battlefield; helping to focus operations, training, and exercises; and systemically remediating and tracking issues (cradle to grave).

#### **JSOC Mission**

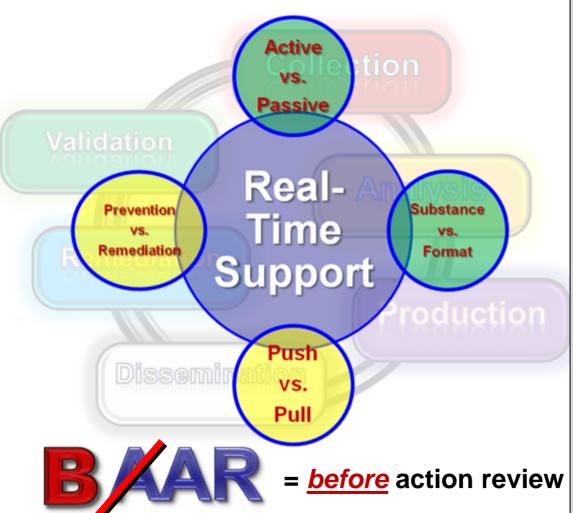
- JSOC IS A JOINT HEADQUARTERS
- STUDIES SOF REQUIREMENTS & TECHNIQUES
- ENSURES SOF EQUIPMENT STANDARDIZATION
- PLANS/CONDUCTS SOF EXERCISES & TRAINING
- DEVELOPS SOF TACTICS
- SOF RESEARCH AND DEVELOPMENT

#### JSOC'S L2/R Program -Today



- Collection is active vice passive
- Analysis must be <u>focused</u> and <u>timely</u>
- Products are design to help prevent issues from recurring
- Wide-dissemination throughout the community
- A <u>dedicated</u> remedial action program to <u>systemically</u> track and facilitate issue resolution
- Remediated issues are "<u>validated</u>" during subsequent exercises and operations
- Remediated actions are <u>tracked</u> cradle to grave to mitigate "recurring" issues

#### JSOC'S L2/R Program – Road Ahead



- Emphasis on <u>active</u> collection
- Analysts go to where the <u>action</u> is
- L2/R members are <u>embedded</u> into planning conferences and other planning groups
- Input welcome in any format - we'll format it
- Focused L2/R products are <u>pushed</u> to consumers - - don't expect them to ask for it or pull it
- Working on **Top 10** issue lists
- Routinely conduct <u>before action</u> <u>reviews</u> - - BARs
- Dedicated JSOC Remediation Officer (JRO) provides continuity
- "Remediated" issues are subject to recur every 3-4 years - - must be systemically tracked
- Plug into CMD GP and J-Staff processes to <u>institutionalize fixes</u>

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## **Key Take-Aways**

- The best lesson is the one you don't have to learn or "re-learn" – prevention vice remedial action
- We are striving to get ahead of potential issues
- Integrated, dedicated remediation component is key
- Track issues to head-off recurrence every 3-4 years
- Make inputting L2 easy - make product output focused and timely
- Before Action Reviews (BARs) for OPNS/EX/TNG
- Proactively push output to consumers must be relevant (focused, targeted, and timely)
- Institutionalize fixes using Top 10 lists, SPP injects, SOP/TTP updates, EDU curriculum updates, and DOTMLPF solution sets





#### **CONTACT US**

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The further back you look the further ahead you can see....

- Winston Churchill